



OSEEGIB

Oklahoma State and Education
Employees Group Insurance Board

HealthChoice

Network Facility

Contract

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APPENDIX:
NETWORK FACILITY APPLICATION
SIGNATURE PAGE

HealthChoice Network Facility Contract

This Network Facility Contract, hereinafter “Contract,” is between the Oklahoma State and Education Employees Group Insurance Board, hereinafter “OSEEGIB,” and the Network Facility, hereinafter “Facility,” identified on the Signature Page.

I. RECITALS

- 1.1 OSEEGIB is a State of Oklahoma governmental agency that administers health, life, dental, and disability insurance benefits for State, education, local government, and other eligible employees and retirees, pursuant to the State and Education Employees Group Insurance Act, 74 O.S. (2001) § 1301 et seq.
- 1.2 The Facility is duly licensed by the state of residence and is certified to participate in the Medicare program under Title XVIII of the Social Security Act, and/or certified by The Joint Commission or Accreditation Association for Ambulatory Health Care, hereinafter “AAAHC”, if applicable, and shall comply with all applicable federal, state, and local laws regulating such a Facility.
- 1.3 OSEEGIB administers self-funded health plans that are identified by the trade name “HealthChoice.” HealthChoice Plans are intended to financially encourage the population of OSEEGIB Members, retirees and dependents to utilize Network Providers.

In consideration of the mutual covenants, promises and other good and valuable consideration, OSEEGIB and the Facility agree as follows:

II. DEFINITIONS

- 2.1 “Allowable Fee” means the maximum amount payable to a Facility by OSEEGIB and Member for Covered Services furnished pursuant to this Contract.
- 2.2 “Base Rate” means a dollar amount established by OSEEGIB by which the MS-DRG Relative Weight is multiplied to obtain the MS-DRG Allowable Fee.
- 2.3 “Certification” means a function performed by OSEEGIB to review and certify services for medical necessity in identified areas of practice prior to services being rendered.
- 2.4 “CMS” means Centers for Medicare and Medicaid Services.
- 2.5 “Concurrent Review” means a function performed by OSEEGIB that determines and updates medical necessity for continued inpatient hospitalization.

- 2.6 “Covered Services” means Medically Necessary services delivered by a Facility pursuant to this Contract and for which a Member is entitled to receive coverage by the terms and conditions of a HealthChoice Plan.
- 2.7 “Emergency” means a sudden and unexpected symptom that a prudent lay person, who possesses an average knowledge of health and medicine, could reasonably expect that the absence of immediate medical attention would result in placing the health of the individual or others in serious jeopardy.
- 2.8 “Facility Services” means those acute care inpatient and outpatient Facility Services that are covered by the HealthChoice Plan.
- 2.9 “Geometric Mean Length of Stay” (GMLOS) means the current version of the Geometric Mean Length of Stay published by CMS for each MS-DRG.
- 2.10 “HealthChoice Plan” means the HealthChoice benefit plan designed to maximize Member’s insurance benefit and financially encourage Members to use Network Providers.
- 2.11 “Marginal Cost Factor” means a factor used in the Outlier Allowable Fee calculation.
- 2.12 “Medically Necessary” means services or supplies which are provided for the diagnosis and treatment of the medical and/or mental health/substance abuse condition and complies with criteria adopted by OSEEGIB. Direct care and treatment are within standards of good medical practice within the community and are appropriate and necessary for the symptoms, diagnosis or treatment of the condition. The services or supplies must be the most appropriate supply or level of service which can safely be provided. For hospital stays, this means that inpatient acute care is necessary due to the intensity of services the member is receiving or the severity of the Member’s condition, and that safe and adequate care cannot be received as an outpatient or in a less intensified medical setting. The services or supplies cannot be primarily for the convenience of the member, caregiver or provider. The fact that services or supplies are Medically Necessary does not, in itself, assure that the services or supplies are covered by the HealthChoice Plan.
- 2.13 “Medical Services” means the professional services provided by a Network Provider and covered by a HealthChoice Plan.
- 2.14 “Members” means all persons covered by the OSEEGIB HealthChoice Plans, including eligible current and qualified former employees of participating entities and their eligible covered dependents. Qualified former employees include those who have retired or vested through an eligible State of Oklahoma retirement system, or who have completed the statutory required years of services, or who have other coverage rights through COBRA or the Oklahoma Personnel Act.

- 2.15 “MS-DRG” means Diagnosis Related Groups and is an inpatient Facility classification, as published by the CMS. The current version of the CMS MS-DRG grouper will be used to determine the MS-DRG.
- 2.16 “MS-DRG Allowable Fee” means the MS-DRG Relative Weight multiplied by the Base Rate for non-transfer cases. For the purposes of this Contract, the MS-DRG Allowable Fee, as published by OSEEGIB, shall serve as the payment rate due hereunder unless the reimbursement is to be on a per diem basis.
- 2.17 “MS-DRG Relative Weight” means the current version of the Relative Weight published by CMS for each MS-DRG.
- 2.18 “Network Provider” means a practitioner or Facility that is duly licensed under the laws of the state in which the Network Provider operates and/or is accredited by a nationally recognized accrediting organization approved by State or Federal guidelines, and have entered into an agreement with OSEEGIB to accept scheduled reimbursements for Covered Services and supplies provided to HealthChoice Members.
- 2.19 “Non-covered Services” are those services a) excluded from coverage by the HealthChoice Plan, in which case the Member is liable for the charges; or b) covered by the HealthChoice Plan but inappropriately billed and therefore excluded for reimbursement based on the clinical editing software.
- 2.20 “Outlier” means a discharge which has unique characteristics and is considered to be outside established parameters for each MS-DRG. A discharge is considered an Outlier if the billed charges exceed the sum of the Outlier Threshold plus the MS-DRG Allowable Fee.
- 2.21 “Outlier Allowable Fee” means $[Billed\ Charges - (MS-DRG\ Allowable\ Fee + Outlier\ Threshold)] \times Marginal\ Cost\ Factor$.
- 2.22 “Outlier Threshold” means a dollar amount by which the total billed charges on the claim must exceed the MS-DRG Allowable Fee in order to qualify for an additional Outlier amount.
- 2.23 “Outpatient Service(s)” means Medically Necessary Facility Services for treatment rendered by a Facility to a Member, including, but not limited to, Emergency room care, clinic care, ambulatory surgery, radiology, pathology and other services which are provided without the admission of the Member.
- 2.24 “Residential” means an approved treatment Facility which provides temporary accommodations. It is a structured, safe, and therapeutic environment in which residents receive psychotherapy appropriate to an individualized treatment plan.
- 2.25 “Skilled Nursing Facility” means an approved treatment Facility rendering services prescribed by a physician that could not be given safely or reasonably by a person who is not medically skilled and would need continuous supervision of

the effectiveness of the treatment and progress of the condition of the Member. These services are not custodial in nature.

- 2.26 “Transfer Allowable Fee” means (MS-DRG Allowable Fee/Geometric Mean Length of Stay) multiplied by (Length of Stay + 1 day).

III. RELATIONSHIP BETWEEN OSEEGIB AND THE FACILITY

- 3.1 OSEEGIB negotiated and entered into this Contract with the Facility on behalf of the Members of an OSEEGIB HealthChoice Plan. The Facility is an independent contractor that has entered into this Contract to become a Network Facility and is not, nor is intended to be the agent or other legal representative of OSEEGIB in the performance of the provisions of this Contract. Nothing in this Contract shall be construed or be deemed to create a relationship contrary to that of independent contractor for the purposes of this Contract.
- 3.2 OSEEGIB and the Facility agree that all of the parties hereto shall respect and observe the facility/patient relationship which will be established and maintained by the Facility. The Facility may choose not to establish a facility/patient relationship if the Facility would have otherwise made the decision not to establish a facility/patient relationship had the patient not been a Member. The Facility reserves the right to refuse to furnish services to a Member in the same manner as they would any other patient.
- 3.3 Nothing in this Contract is intended to be construed, or be deemed to create any rights or remedies of any third party, including but not limited to, Network Facilities that are not identified by this Contract, except OSEEGIB Members defined in this Contract.

IV. FACILITY SERVICES AND RESPONSIBILITIES

- 4.1 The Facility shall provide quality, Medically Necessary Facility Services to Members, in a cost efficient manner, when such services are ordered by a licensed practitioner, who is a member of the Facility's medical staff and has been awarded the prerequisite clinical privileges to order and/or perform such services. Nothing in this Contract shall be construed to require the medical staff of the Facility to perform any procedure or course of treatment which the staff deems professionally unacceptable or is contrary to Facility policy.
- 4.2 The Facility shall provide Facility Services to Members in the same manner and quality as those services are provided to all other patients of the Facility.
- 4.3 The Facility has, and shall maintain, in good standing while this Contract is in effect, all licenses required by law, and if applicable, certification to participate in the Medicare program under Title XVIII of the Social Security Act and/or The Joint Commission and AAAHC certification.

- 4.4 The Facility agrees to make reasonable efforts to refer covered Members to other Network Facilities with which OSEEGIB contracts for Medical Services that the Facility cannot or chooses not to provide.
- 4.5 The Facility shall participate in the Certification and Concurrent Review procedures provided in Article VII and for purposes of reimbursement to abide by decisions resulting from that review subject to the Dispute Resolution rights provided in Article X.
- 4.6 The Facility shall furnish, at no cost to OSEEGIB, any medical and billing records covering any Medical Services, for any Member, with the understanding that each Member, as a condition of enrollment in the HealthChoice Plan, has authorized such disclosure.
- 4.7 The Facility shall accurately complete the Network Facility Application which is attached to and made part of this Contract. The Facility shall notify OSEEGIB of any change in the information contained in the Network Facility Application within fifteen (15) days of such change, including resolved litigation listed as “pending” on the original Network Facility Application.
- 4.8 The Facility shall reimburse OSEEGIB for any overpayments made to the Facility within sixty (60) days of the Facility's receipt of the written overpayment notification or shall respond with detail within said time if Facility disputes the request for additional payment. OSEEGIB shall provide the Facility individual letters of retraction for each patient sixty (60) days prior to the retraction being made.
- As an exception OSEEGIB will immediately deduct overpayments due to resubmission of a corrected claim, or if information is received for a claim pending additional information that subsequently impacts a paid claim or a mutually agreed to audit adjustment.
- OSEEGIB shall be entitled to additional payment if, within two years from the date of payment, OSEEGIB notifies Facility, in writing of the overpayment.
- If Facility disputes the request for additional payment, the Parties shall work cooperatively and in good faith to resolve the payment issue on an informal basis within sixty (60) days of the first notification of the overpayment. If the Parties’ attempt to resolve the issue is unsuccessful, then the dispute concerning the incorrect payment shall be resolved in accordance with the Dispute Resolution Process provided in Article X.
- 4.9 The Facility shall submit to a Member record audit upon fourteen (14) business days advance notice.
- 4.10 The Facility shall comply with the national standards for the electronic exchange of administrative and financial health care transactions required by the Health Insurance Portability and Accountability Act of 1996, hereinafter “HIPAA”.

V. OSEEGIB SERVICES AND RESPONSIBILITIES

- 5.1 OSEEGIB agrees to pay the Facility compensation pursuant to the provisions of Article VI.
- 5.2 OSEEGIB agrees to grant the Facility the status of “Network Facility” and to identify the Facility as a Network Facility on informational materials disseminated to Members.
- 5.3 OSEEGIB agrees to continue listing the Facility as a Network Facility until this Contract terminates.
- 5.4 OSEEGIB agrees to provide the Facility with access to a listing of all Network Facilities via the Internet.
- 5.5 OSEEGIB agrees to provide appropriate identification for Members at the time of enrollment in a HealthChoice Plan and the effective date of coverage by OSEEGIB. The ID card shall provide an address and/or telephone number for verifying eligibility and benefits.
- 5.6 OSEEGIB agrees to acknowledge the confidentiality of patient's records and to only release pertinent clinical information in accordance with state and federal guidelines.
- 5.7 OSEEGIB shall give fourteen (14) business days notice prior to an audit. Under no circumstances shall an audit of medical records by OSEEGIB delay payment to Facility under Article VI.
- 5.8 OSEEGIB shall maintain Certification and Concurrent Review programs in accordance with the Utilization Review Accreditation Commission’s, “URAC,” standards in order to aid its Member in making decisions that will maximize medical benefits and reduce their financial risk.
- 5.9 OSEEGIB shall reimburse the Facility for any underpayments made to the Facility within thirty (30) days of OSEEGIB’s receipt of the underpayment notification, or shall respond with detail within said time if OSEEGIB disputes the request for additional payment. Facility shall be entitled to additional payment if, within two (2) years from the date of payment, Facility notifies OSEEGIB in writing of the underpayment. If OSEEGIB disputes the request for additional payment, the Parties shall work cooperatively and in good faith to resolve the payment issue on an informal basis within sixty (60) days of the first notification of underpayment. If the Parties attempt to resolve the issue is unsuccessful, then the dispute concerning the payment shall be resolved in accordance with the Dispute Resolution Rights provided in Article X.
- 5.10 OSEEGIB shall comply with the national standards for the electronic exchange of administrative and financial health care transactions required by HIPAA.

- 5.11 OSEEGIB shall review the Base Rate Marginal Cost Factor, Outlier Threshold and Certification procedure list, notifying the Facility of changes by a general mailing sixty (60) days prior to implementation.

VI. COMPENSATION AND BILLING

- 6.1 The Facility shall only seek payment from OSEEGIB for the provision of Covered Services. The Facility agrees to accept the amount of the Allowable Fee for Covered Services as payment in full and agrees to only request payment from the Member for deductible, co-insurance and amounts for defined Non-Covered Services attributable to the Member's Health Choice Plan. The payment shall be calculated and limited to the methodologies defined by this Contract.
- 6.2 When the Allowable Fee exceeds billed charges, OSEEGIB shall pay the appropriate percentage of the Allowable Fee and Member shall pay the appropriate percentage of billed charges unless the Member has met the stop loss limitation and then OSEEGIB shall pay the Allowable Fee and the Member has no liability.
- 6.3 When processing inpatient claims, OSEEGIB shall determine the MS-DRG Allowable Fee for non-transfer cases according to the following formula:

$\text{MS-DRG Allowable Fee} = \text{MS-DRG Relative Weight} \times \text{Base Rate}$

Skilled Nursing Facility Services, Day Treatment and Residential treatment will be reimbursed utilizing the per diem methodology. In no event shall a per diem qualify as an Outlier. These benefits shall be allowed when the Member has received Medically Necessary Covered Services subject to the following policy limitations and conditions:

- a) OSEEGIB shall pay the appropriate percentage of the MS-DRG Allowable Fee and the Member shall pay the remainder of the MS-DRG Allowable Fee unless the Member has met the stop loss limitation, and then OSEEGIB shall pay one hundred percent (100%) of the MS-DRG Allowable Fee and the Member has no liability.
- b) The MS-DRG shall be controlling, subject to OSEEGIB's approval and Article X of the Contract.
- c) The MS-DRG Allowable Fee does not include any physician professional component fees, which are considered for payment according to separately billed Current Procedural Terminology code Allowable Fees.
- d) OSEEGIB may reduce its payment by any deductibles, coinsurance and co-payments owed by the Member.

- e) OSEEGIB shall include the day of admission but not the day of discharge when computing the number of facility days provided to a Member. Observation Facility confinements for which a room and board charge is incurred shall be paid based on inpatient benefits.
- f) In the case of a transfer, the Transfer Allowable Fee for the transferring Facility shall be calculated as follows:

$$\text{Transfer Allowable Fee} = (\text{MS-DRG Allowable Fee} / \text{Geometric Mean Length of Stay}) \times (\text{Length of Stay} + 1 \text{ day})$$

The total Transfer Allowable Fee paid to the transferring Facility shall be capped at the amount of the MS-DRG Allowable Fee for a non-transfer case. OSEEGIB shall allow payment to the receiving Facility, if it is also the final discharging Facility, at the MS-DRG Allowable Fee as if it were an original admission.

- g) OSEEGIB shall use the current version of the CMS MS-DRG grouper to categorize what shall constitute a procedure. OSEEGIB's and the Member's financial liability shall be limited to the Allowable Fee as determined by OSEEGIB.
- h) The Facility agrees not to charge more for Medical Services to Members than the amount normally charged by the Facility to other patients for similar services.
- i) For Outlier cases, OSEEGIB shall base its payment to the Facility using an Outlier Allowable Fee plus the MS-DRG Allowable Fee. The following formula shall be utilized to calculate the Outlier Allowable Fee:

$$\text{Outlier Allowable Fee} = [\text{Billed Charges} - (\text{MS-DRG Allowable Fee} + \text{Outlier Threshold})] \times \text{Marginal Cost Factor}$$

- 6.4 When processing Outpatient claims, OSEEGIB agrees to pay the Facility the Allowable Fee based on appropriate billing according to the following:
- a) If a procedure does not have an Allowable Fee, OSEEGIB will allow a percentage of the billed charges for Covered Services.
 - b) OSEEGIB shall pay the appropriate percentage of the Allowable Fee and the Member shall pay the remainder based on the Member's plan of benefits unless the Member has met the stop loss limitation, and then

OSEEGIB shall pay 100% of the Allowable Fee and the Member has no liability.

- c) OSEEGIB shall reduce its payment to the Facility by any deductibles, coinsurance and copayments owed by the Member.
- d) The Facility agrees not to charge more for Medical Services to Members than the amount normally charged by the Facility to other patients for similar services.
- e) The Facility agrees that OSEEGIB utilizes a comprehensive claims editing system to assist in determining which charges for Covered Services to allow for payment and to assist in determining inappropriate billing and coding. Said system shall rely on Medicare and other industry standards in the development of its mutually exclusive, incidental, rebundling, age conflict, gender conflict, cosmetic, experimental and procedure editing. OSEEGIB shall provide the Facility, upon request from Facility, detailed information about the processes employed in the claims editing system adopted by OSEEGIB.

A list of the CPT/HCPCS codes and the Allowable Fee for each can be found at the OSEEGIB website at www.sib.ok.gov/Providers. It is OSEEGIB's intent to review and update the fee schedule annually, in accordance with current methodologies. It is OSEEGIB's further intent to update the list as necessary when new CPT/HCPCS codes are identified by the American Medical Association or CMS.

- 6.5 A Facility's urban/rural status is determined by the county in which the Facility operates. Counties which are designated by the U.S. Census Bureau as a part of a Metropolitan Core Based Statistical Area (CBSA) are considered urban.
- 6.6 The Facility shall not charge the Member for Medical Services denied by the Certification or Concurrent Review procedures described in Article VII, unless the Facility has obtained a written waiver from that Member. Such a waiver shall be obtained only upon the denial of Medical Services and prior to the provision of those Medical Services. The waiver shall clearly state that the Member shall be responsible for payment of Medical Services denied by OSEEGIB.
- 6.7 The Facility shall not collect amounts in excess of the HealthChoice Plan limits unless the Member has exceeded his/her annual or lifetime maximum.
- 6.8 The Facility shall refund to the Member within thirty (30) days of discovery any overpayment made by the Member.
- 6.9 In a case in which OSEEGIB is primary under applicable coordination of benefit rules, OSEEGIB shall pay the amounts due under this Contract. In a case in which OSEEGIB is other than primary under the OSEEGIB coordination of benefit rules, OSEEGIB shall pay the Member's liability for out of pocket

expenses such as deductibles, copayments or coinsurance, under the primary policy, up to OSEEGIB's maximum liability under the terms of this Contract. No payment will be made for any change that is not an allowed expense or an amount for which the Member is contractually held harmless under any coordinating policy.

- 6.10 The Facility shall bill OSEEGIB on standard and customary forms acceptable to OSEEGIB within 120 days of providing the Facility Services, or receipt of primary payors explanation of benefits, or from discovery that OSEEGIB is responsible for payment. The Facility shall use the current CPT/HCPCS codes with appropriate modifiers and ICD diagnostic codes, when applicable. The Facility shall furnish, upon request at no cost, all appropriate medical and billing records, reasonably required by OSEEGIB to verify and substantiate the provision of Medical Services and the charges for such services if the Member and the Facility are requesting reimbursement through OSEEGIB. This provision shall not apply in cases involving litigation, multiple payers, or where the patient has failed to notify the Facility that they were a Member.
- 6.11 In accordance with 74 O.S. (2007) § 1328, OSEEGIB shall reimburse the Facility within forty-five (45) days of receipt of billings that are accurate, complete and otherwise in accordance with Article VI of this Contract. OSEEGIB will not be responsible for the delay of reimbursement due to circumstances beyond OSEEGIB's control.
- 6.12 The Facility agrees that OSEEGIB's subrogation rights or the existence of third party liability does not affect the Facility's agreement to accept the current Allowable Fee described in the Contract. Unrecorded alleged or recorded liens that are intended to secure charges for treatment rendered to or on behalf of a Member for amounts in excess of the Allowable Fee and/or which exceed the Member's deductible and coinsurance liability as required by the Contract, are rendered invalid by the Facility's submission of a Members' claims to OSEEGIB.

VII. UTILIZATION REVIEW

- 7.1 The Facility shall adhere to and cooperate with OSEEGIB's Certification and Concurrent Review procedures. These procedures do not guarantee a Member's eligibility or that benefits are payable, but assure the Facility that the Medical Services to be provided are covered by the HealthChoice Plan.
- 7.2 The Facility shall notify OSEEGIB, of any inpatient hospital admission, transplant procedure, specific outpatient Facility procedures or surgeries identified on the OSEEGIB website at <http://www.sib.ok.gov/precert> OSEEGIB shall notify Facilities of changes to the Certification list by a general mailing sixty (60) days prior to implementing the change. A Facility shall request Certification at least three days prior to the scheduled admission, surgery and/or procedure. A request for Certification shall be made within one working day after an Emergency admission, Outpatient Services, or observation stay with duration greater than 24

hours. Such notification shall be at no charge to OSEEGIB or the Member. Failure to comply with the Certification or Concurrent Review requirements shall result in the Facility's Allowable Fee being reduced by ten percent (10%) if the procedure is confirmed as Medically Necessary retrospectively and, if not confirmed, there shall be no reimbursement.

- 7.3 The Certification and Concurrent Review requirements are intended to maximize insurance benefits assuring that Facility and Medical Services are provided to the Member at the appropriate level of care. In no event is it intended that the procedures interfere with the provider's decision to order admission to or discharge the patient from the Facility.
- 7.4 OSEEGIB shall maintain review procedures in accordance with standards established by the Utilization Review Accreditation Commission and screening criteria that take into account professionally acceptable standards for quality medical care in the community. OSEEGIB shall consider all relevant information concerning the Member before a determination is made regarding whether the service is Medically Necessary.
- 7.5 OSEEGIB, shall respond to requests for all Certifications by immediately assigning a code number to each request.
- 7.6 At the time of the Certification request the Facility should be prepared to give the following information:
- a) Member's name and identification number,
 - b) age and sex,
 - c) diagnosis,
 - d) reason for admission,
 - e) scheduled date of admission,
 - f) planned procedure or surgery,
 - g) scheduled date of surgery or procedure,
 - h) name of Facility,
 - i) name of physician, and
 - j) Member status (i.e., employee or dependent).
- 7.7 OSEEGIB shall not retrospectively deny any previously approved care. The Facility shall update OSEEGIB as the Member's condition or diagnosis changes. Updated information may result in a change of the originally approved length of stay.
- 7.8 Upon the Member's request, OSEEGIB shall reconsider any non-approved Medical Services. The Facility may submit a formal written appeal to OSEEGIB.
- 7.9 The Facility shall request Certification before the admission or referral of Members to non-network hospitals. OSEEGIB shall review Emergency referrals to non-network hospitals to determine whether the admission was Medically Necessary and an Emergency as defined in this Contract.

VIII. LIABILITY AND INSURANCE

- 8.1 Neither party to this Contract, OSEEGIB nor the Facility, or any agent, employee or other representative of a party, shall be liable to third parties for any act by commission or omission of the other party in performance of this Contract and the terms and provisions herein.
- 8.2 The Facility shall be required to obtain general and medical liability coverage's for claims of acts and omissions of the Facility and its employees and agents. Such coverage shall be maintained at a level of not less than that which is mandated by Oklahoma statute or less than One Million Dollars (\$1,000,000) per incident, when the Facility is not regulated by statute. OSEEGIB shall be notified thirty (30) days prior to cancellation. If coverage is lost or reduced below specified limits, this Contract may be canceled by OSEEGIB.

IX. MARKETING, ADVERTISING AND PUBLICITY

- 9.1 OSEEGIB shall encourage its Members to use the services of the Network Facility.
- 9.2 OSEEGIB shall have the right to use the name, address, phone number and specialty of the Facility in a provider listing for purposes of informing Members and prospective Members of the identity of the Facility, and otherwise carrying out the terms of this Contract.
- 9.3 The Facility shall have the right to publicize its status as a Network Facility.

X. DISPUTE RESOLUTION

- 10.1 The Facility may participate in the Dispute Resolution Process as established by OSEEGIB and detailed in the provider manual. Permitted Facility disputes include: clean claims; untimely claim submission; disagreements in regard to the amount paid on a claim; clinical editing; medical necessity; Certification; and other disagreements relating to contractual provisions and issues. Issues not subject to the Dispute Resolution Process include, but are not limited to: Rights beyond the HealthChoice Plan's obligation to Members; OSEEGIB's Allowable Fee; coordination of benefits; application of Member co-payments, coinsurance, and deductibles; plan coverage and exclusions; and issues and disputes initiated by Members as a result of the Member's grievance hearing rights, established by 74 O.S. (2001) § 1306(6), which is the Member's exclusive remedy by law. In order to initiate the Dispute Resolution Process, Facilities shall contact OSEEGIB. Nothing in this Article shall interfere with either party's rights under Article XI.

XI. TERM AND TERMINATION

- 11.1 It is agreed by the parties that no changes to the Contract, which include coverages, fee schedule, or reimbursement methodologies, shall be made with less than sixty (60) days notice, except revisions to injectable medications, in which case OSEEGIB shall implement the revisions as soon as possible with proper and timely notification to the Facility.
- 11.2 Either party may terminate this Contract with or without cause, upon giving thirty (30) days written notice pursuant to 12.2 at any time during the term of this Contract.
- 11.3 Nothing in this Contract shall be construed to limit either party's remedies at law or in equity in the event of a material breach of this Contract.
- 11.4 Following termination of this Contract, OSEEGIB shall continue to have access, at no cost, to the Facility's records of care and services provided to Members for five (5) years from the date of provision of the Medical Services to which the records refer.
- 11.5 This Contract shall terminate with respect to a Facility upon:
- a) the loss or suspension of the Facility's license to operate in the state of residence, The Joint Commission's or Medicare certification; or
 - b) failure to maintain Facility's professional and general liability coverage in accordance with this Contract;
 - c) insolvency of either party.

XII. GENERAL PROVISIONS

- 12.1 This Contract or any of the rights, duties, or obligations of the parties hereunder, shall not be assigned by either party without the express written consent and approval of the other party.
- 12.2 The termination notice required by the terms of this Contract, shall be provided in writing and (1) mailed by the United States Postal Service (USPS), postage prepaid, certified mail, return receipt requested; or, (2) delivered by an overnight delivery company with written delivery confirmation; or, (3) hand delivered with written delivery confirmation. Notice to OSEEGIB shall be to the attention of Provider Relations, 3545 N.W. 58th, Suite 600, Oklahoma City, Oklahoma 73112. Notice to the Facility shall be to the address listed on the HealthChoice Network Facility Contract Signature Page. The notice shall be effective on the date indicated on the return receipt or written delivery confirmation.

- 12.3 Notwithstanding the provisions in Section 12.1, OSEEGIB may designate an administrator to administer any of the terms of this Contract.
- 12.4 This Contract is the agreement between OSEEGIB and the Facility relating to the rights granted and the obligations assumed by the parties concerning the provision of Facility Services to Members. Any prior agreements, promises, negotiations, or representations, either oral or written, relating to the subject matter of this Contract, not expressly set forth in this Contract, are of no force or effect.
- 12.5 This Contract, or any part or section of it, may be amended at any time during the term of the Contract by mutual written consent of duly authorized representatives of OSEEGIB and the Facility in accordance with 12.2.
- 12.6 This Contract is subject to all applicable Oklahoma State Statutes and Rules codified at the Oklahoma Administrative Code. Any provision of this Contract, which is not in conformity with existing or future legislation, shall be considered amended to comply with such legislation. Any interpretations or disputes with respect to contract provisions shall be resolved in accordance with the laws of the State of Oklahoma.
- 12.7 The terms and provisions of this Contract shall be deemed to be severable one from the other, and determination at law or in a court of equity that one term or provision is unenforceable shall not operate so as to void the enforcement of the remaining terms and provisions of this entire Contract, or any one provision, in accordance with the intent and purpose of the parties hereto.
- 12.8 OSEEGIB and the Facility agree that this Contract may be formed according to the Oklahoma Uniform Electronic Transactions Act, 12A O.S. § 15-101 et seq. (Act). The Facility acknowledges that the Contract terms are located in HCFCv1.1 at <http://www.sib.ok.gov/contracts> and after downloading the Contract, and submitting the completed Application, signed and returned the Signature Page to OSEEGIB, OSEEGIB will note its approval on the Signature Page and return to the Facility. The Contract terms, Application, Signature page and any required information submitted by the Facility are records that may be stored as OSEEGIB electronic records under the Act.

HealthChoice Network Facility Application Requirements

Thank you for your interest in the HealthChoice Provider Network.

Please complete the attached Application and submit with the required attachments listed below.

Type or print your responses and complete all sections of this Application. If an area of inquiry is not applicable to the Facility, please indicate. If you need additional space to provide COMPLETE answers, attach additional sheets of paper and clearly indicate the item to which each sheet applies.

Retain the Contract for your records

REQUIRED ATTACHMENTS

Please attach a copy of each of the following documents to your completed Application:

- Current state(s) license(s)**
- Face sheet of current general and medical liability insurance policy**
Insurance Certificate/Face Sheet must have the name of the Facility listed as the insured. The insurance limits must be at the levels required in the Contract and must indicate clearly that it is general and medical liability coverage.
- W-9 form for each Federal Tax ID number**
W-9 forms must be signed and list only the Federal Tax ID Number listed on the Application which will be used on claim forms submitted to HealthChoice.
- Contract Signature Page**
- Provider Payment Options Election Form**
- Copy of voided check, if electing Electronic Funds Transfer**

Incomplete Applications will be returned

OKLAHOMA STATE AND EDUCATION EMPLOYEES GROUP INSURANCE BOARD

HealthChoice
Network Facility
Application

The completed Network Facility Application should be returned to the Oklahoma State and Education Employees Group Insurance Board in its entirety, along with any applicable attachments.

You may mail or fax the Application to:

Oklahoma State and Education Employees Group Insurance Board
ATTN: Provider Relations/Network Management
3545 N.W. 58th Street, Suite 600
Oklahoma City, OK 73112
Phone: 405-717-8790 or 1-800-543-6044
Fax: 405-717-8977

GENERAL INFORMATION

Legal Name of Owner: _____

Trade Name/dba: _____

Medicare Facility Classification: _____ Medicare Number: _____

LICENSE INFORMATION

State: _____ License Number: _____ Expiration Date: _____

Copy of facility license is required for each state of practice

ACCREDITATION

Is this Facility accredited by the Joint Commission? Yes No

Joint Commission Program ID Number: _____

Date of most current accreditation: _____ Expiration Date _____

ACCREDITATION

Is this Facility accredited by the AAAHC? Yes No

AAAHC Program ID Number: _____

Date of most current accreditation: _____ Expiration Date _____

INSURANCE INFORMATION

Copy of Insurance Certificate/Face Sheet is required

Please provide the following information about the Facility's current general and medical liability insurance coverage:

Name of Carrier: _____

Limits of General and Medical Liability:

Per Occurrence _____

Expiration Date: _____

IMPORTANT FACILITY CONTACTS

CEO/Administrator: _____

Telephone Number: (____) _____

Fax Number: (____) _____

Email Address: _____

Contracting/Managed Care: _____

Telephone Number: (____) _____

Fax Number: (____) _____

Email Address: _____

ADDRESS INFORMATION

Federal Tax ID Number: _____ National Provider Identifier Number _____

Attach a completed W-9 form for each Federal Tax ID number

PHYSICAL ADDRESS – physical location of the Facility

THIS ADDRESS AND PHONE NUMBER WILL APPEAR ON OUR WEBSITE

Physical Address: _____

(City)

(State)

(Zip)

Phone: (_____) _____ Fax: (_____) _____

Contact Person: _____

E-mail: _____ Phone: (_____) _____

MAILING ADDRESS – for correspondence/credentialing

Mailing Address: _____

(City)

(State)

(Zip)

Phone: (_____) _____ Fax: (_____) _____

Contact Person: _____

E-mail: _____ Phone: (_____) _____

BILLING/REMIT ADDRESS – for claim payments and remittance statements

ALL BILLING INFORMATION BELOW MUST MATCH SUBMITTED CLAIMS

Name Submitted on Claims: _____

Billing Office Name (if applicable): _____

Billing Address: _____

(City)

(State)

(Zip)

Phone: (_____) _____ Fax: (_____) _____

Contact Person: _____

E-mail: _____ Phone: (_____) _____

ADDITIONAL LOCATION

Federal Tax ID Number: _____ National Provider Identifier Number _____

Attach a completed W-9 form for each Federal Tax ID number

PHYSICAL ADDRESS – physical location of the Facility

THIS ADDRESS AND PHONE NUMBER WILL APPEAR ON OUR WEBSITE

Physical Address: _____

(City)

(State)

(Zip)

Phone: (_____) _____ Fax: (_____) _____

Contact Person: _____

E-mail: _____ Phone: (_____) _____

MAILING ADDRESS – for correspondence/credentialing

Mailing Address: _____

(City)

(State)

(Zip)

Phone: (_____) _____ Fax: (_____) _____

Contact Person: _____

E-mail: _____ Phone: (_____) _____

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Name Submitted on Claims: _____

Billing Office Name (if applicable): _____

Billing Address: _____

(City)

(State)

(Zip)

Phone: (_____) _____ Fax: (_____) _____

Contact Person: _____

E-mail: _____ Phone: (_____) _____

***Please use a copy of this page to report any additional locations.**

HOSPITAL AND NON-HOSPITAL BASED SERVICES; if applicable

Does the Hospital provide the following specialty services?

- Yes No Ambulance
- Yes No Ambulatory Surgery Center
- Yes No Dialysis
- Yes No Durable Medical Equipment
- Yes No Home Health Care
- Yes No Hospice
- Yes No Independent Diagnostic Testing Facility
- Yes No Infusion Therapy
- Yes No Laboratory
- Yes No Long Term Acute Care
- Yes No Rehabilitation
- Yes No Psych/Substance Abuse
- Yes No Skilled Nursing Facility
- Yes No Sleep Study

Does the Hospital provide the following services by a group of specialists? If the answer is yes, please list the provider group name below.

- Yes No Anesthesiology Group: _____
- Yes No Emergency Physician Group: _____
- Yes No Pathology Group: _____
- Yes No Radiology Group: _____

HealthChoice Provider Payment Options Election Form

Please select one preferred payment option by marking the appropriate box. Complete the request for the Facility's name, address and federal tax identification number. Sign and date where requested.

- Combined Checking**
- Electronic Funds Transfer - copy of voided check is required for this option**

For EFT ONLY: **Checking** **Savings**

Financial Institution: _____

Account Number: _____

Routing Number: _____

This information must be completed for either payment option

Legal Name of Owner: _____

Trade Name/dba: _____

National Provider Identifier Number: _____

Federal Tax ID Number: _____

Physical Address: _____

(Address)

(Address)

(City)

(State)

(Zip)

Billing Address: _____

(Billing Office Name – if applicable)

(Address)

(City)

(State)

(Zip)

Contact: _____

Phone: (____) _____

Email: _____

Contact: _____

Phone: (____) _____

Email: _____

SIGNATURE: _____ DATE: _____
(Required)

Please submit completed form to the address or the fax number below:

3545 NW 58th St Ste 600 • Oklahoma City, OK 73112
PHONES: 405-717-8860 • 1-800-543-6044 • FAX: 405-717-8977

HealthChoice Network Facility Contract Signature Page

The Oklahoma State and Education Employees Group Insurance Board (OSEEGIB) and the Facility incorporate by reference the terms and conditions of the HealthChoice Network Facility Contract (Contract), located in HCFCv1.1 at <http://www.sib.ok.gov/contracts> into this Signature Page and acknowledge the Contract is an electronic record created according to 12A O.S. § 15-101 et seq. OSEEGIB and the Facility further agree that the effective date of the Contract is the effective date denoted on the copy of the executed Signature Page returned to the Facility. The original of the signed document will remain on file in the office of OSEEGIB.

FOR THE FACILITY:

Legal Name of Owner (typed or printed):

Trade Name/dba (typed or printed):

Address of Facility:

City, State _____ Zip _____

Authorized Officer or Representative (typed or printed):

Title: _____

Signature: _____

Signature Date: _____

FOR OSEEGIB:

Paul King
Deputy Administrator, Operations
Oklahoma State and Education Employees
Group Insurance Board

Please return the completed Application, Signature Page, and required attachments to:

**Oklahoma State and Education Employees Group Insurance Board
ATTN: Provider Relations/Network Management
3545 N.W. 58th Street, Suite 600
Oklahoma City, OK 73112
Phone: 405-717-8790 or 1-800-543-6044
Fax: 405-717-8977**