

HealthChoice USA Plan 2009

Overview

The HealthChoice USA Plan is a health plan designed for those who live and work outside of Oklahoma and Arkansas. The Plan provides benefits identical to the HealthChoice High Option Plan with access to a nationwide provider network.

HealthChoice USA offers one of the top nationwide PPO networks through the ChoiceCare Network. The ChoiceCare Network is one of the largest provider networks in the country, with nearly 450,000 providers and 3,000 facilities nationwide.

Identification Cards

When electing the HealthChoice USA Plan for the first time, you will receive two ID cards. The card imprinted with the ChoiceCare Network logo and the HealthChoice plan administrator's contact information is for your health benefits. This ID card **MUST** be presented when using any of the ChoiceCare Network providers and facilities; otherwise, you will forfeit the available discounts and be charged in accordance with non-Network benefits. The card imprinted with the Medco logo is for your pharmacy benefits.

To request additional or replacement health ID cards, contact EDS Administrative Services at 1-405-416-1800 or toll-free 1-800-782-5218. TDD users call 1-405-416-1525 or toll-free 1-800-941-2160.

To request additional or replacement pharmacy ID cards, contact Medco toll-free at 1-800-903-8113. TDD users call toll-free 1-800-825-1230.

Eligibility

The following eligibility requirements must be met:

- You are a current or pre-Medicare former employee or surviving spouse.
- You live and work outside of Oklahoma and Arkansas for a minimum of 90 consecutive days.
- Your covered dependents must also live outside of Oklahoma and Arkansas for a minimum of 90 consecutive days.

If you live and work outside of Oklahoma and Arkansas on a temporary basis, you may enroll in HealthChoice USA, provided the 90-day requirement is met. You have 30 days after you relocate to change:

- From your current plan to HealthChoice USA, when relocating outside of Oklahoma and Arkansas, or
- From HealthChoice USA to one of the plans available in your area when relocating to Oklahoma or Arkansas.

If not requested within 30 days of relocation, you must wait until the next annual Option Period to change plans.

Current Employees: Your Insurance/Benefits Coordinator must sign your enrollment or change form to certify that you have been assigned to work outside of Oklahoma and Arkansas. HealthChoice reserves the right to request employer documentation verifying work assignments. To enroll, you must submit the proper change form to your Insurance/Benefits Coordinator within 30 days of your relocation.

Former pre-Medicare employees: You must notify OSEEGIB in writing within 30 days of your relocation and include the following information:

- Your request to change your benefits to or from the HealthChoice USA Plan,
- Your new address, and
- Your relocation date.

Benefits

The benefits for the HealthChoice USA Plan are identical to the HealthChoice High Option Plan. You are encouraged to use ChoiceCare Network Providers whenever possible to reduce your out-of-pocket costs. If you use a non-Network provider, benefits will be paid as non-Network which will reduce plan benefits and increase your out-of-pocket cost. Please refer to the HealthChoice High Option and Basic Health Plans Handbook for more information.

Locating A Provider

When you schedule an appointment with a ChoiceCare Network provider, always confirm the provider still participates in the ChoiceCare Network. It is easy to locate a ChoiceCare Network provider.

- Visit the ChoiceCare Network online provider directory at www.choicecarenetwork.com and select Physician Finder.
- Call the ChoiceCare Network Monday through Friday from 8 a.m. to 5 p.m. CST at the number listed below.

Contact Information

Customer Service, Claims Information, and Health ID Cards

EDS Administrative Services, LLC
Oklahoma City Area: 1-405-416-1800
All Areas: 1-800-782-5218
TDD: 1-405-416-1525 or 1-800-941-2160

Pharmacy Claims and ID Cards

Medco
All Areas: 1-800-903-8113
TDD: 1-800-825-1230

Certification

APS Healthcare
All Areas: 1-800-848-8121
TDD: 1-877-267-6367

Provider Information

ChoiceCare Network
All Areas: 1-877-877-0715, ext. 4059
TDD: 1-800-941-2160

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